

Eight-Year CENTER Review IBHE Report Summary: see attached Resources page and the EIU report archive: <https://www.eiu.edu/assess/archivepr.php>

CENTER (PUBLIC SERVICE AND RESEARCH UNITS) REVIEW REPORT SUMMARY

1. Reporting Institution: Eastern Illinois University

2. Center Reviewed

3. Date

4. Contact Person

4.1. Telephone

4.2. E-mail

5. OVERVIEW: discuss the center's mission and objectives, highlight its strengths and achievements during the review period, and summarize plans for improvement.

6. **MAJOR FINDINGS AND RECOMMENDATIONS:**

- a) Detail the **demand for service** experienced by the center during the eight-year review period. Is anticipated demand for the research/public services provided by the center sufficient to warrant its continued support?
- b) Document the **center's achievement of its objectives**. Are its faculty/staff making significant contributions to the development and/or application of knowledge or to the delivery of services?
- c) Is the center **central to the mission** of the university? Do the research/public services provided by the center contribute to instruction of or service to students? Does it contribute to institutional, regional, or statewide priorities? If so, how?
- d) What steps have been taken to **improve the quality and productivity** of the programs and/or services provided by the center?
- e) Describe the process in place to **assess** the center's attainment of its objectives. To what extent are external peer reviewers or advisory committees used to gauge the center's effectiveness? During the eight-year review period, what were the results of the center's assessment program? For example, what level of satisfaction was reported by participants? What changes and improvements have been made because of assessment?

A large, empty rectangular box with a thin black border, occupying most of the page below the header. It is intended for the user to input their findings and recommendations.

Comments from the College Dean:

VPAA Decision:

- Program in good standing
- Program flagged for priority review
- Program enrollment suspended

VPAA Explanation:

Resources for Completing the Eight-Year IBHE Program Review Report

Section 5. Overview

This section will focus the review for your reader.

In **no more than half a page**, please explain your program's mission and its relationship to Eastern's mission (and, if applicable, to the mission of graduate education). Identify similar programs in the state; distinguish your program from others. You also should identify your program's student learning objectives and career/further education objectives, and summarize significant changes, achievements (by faculty and students and the program itself), and plans.

Section 6. Major Findings and Recommendations

These are the standard IBHE questions.

a. Description and assessment of any major changes in the program:

- changes in the overall discipline or field
- student demand
- societal needs
- institutional context for offering the degree
- other elements appropriate to the discipline in question

What, if any, internal or external events have affected your program since the last review? Have enrollments, degree production, costs, student satisfaction, job placement, etc. changed significantly? Has the discipline's governing body approved a new name for the programs it represents; updated or revised curricular requirements; identified new markets; developed new emphases? Have nationwide demographic changes or social policies affected enrollments or requirements for good or for ill?

The resources listed below may help you respond to item 6.a:

1. **EIU Institutional Research** houses all EIU common data sets, program enrollment and graduation data; see the "Facts & Figures" tab; staff members in IR are also available to help you assemble and analyze different program data: <https://www.eiu.edu/ir/>
2. **IBHE Data Points** track public university enrollment data across Illinois: <https://www.ibhe.org/datapoints.html>
3. **IBHE Enrollment and Degrees Conferred Data Tool**: <https://enrollmentsdegrees.ibhe.org>
4. **CIP Code** (classification of instructional programs) for each academic program, something you need for using the IBHE tool above: <https://nces.ed.gov/ipeds/cipcode/Default.aspx?y=56>
5. **EIU Career Services Annual Report**: <https://www.eiu.edu/careers/annualreport.php>

6. **Occupational projections** are available from many professional journals and organizations, including:
- a. Bureau of Labor Statistics: <http://stats.bls.gov/>
 - b. BLS Occupational Outlook Handbook: <https://www.bls.gov/ooh/>
 - c. ISBE’s Educator Supply and Demand Report: <https://www.isbe.net/edsupplydemand>
 - d. Illinois Workforce Information Center:
http://www.ides.illinois.gov/Pages/Workforce_Information_Center.aspx
 - e. O*Net Online: <https://www.onetonline.org>

a. Description of major findings and recommendations, including evidence of learning outcomes and identification of opportunities for program improvement

While 6.b also asks you to discuss other significant findings, it is basically the assessment section of the program review. As such, the responses here are crucial to your review’s success. Departments unable to demonstrate that their assessment programs meet the established guidelines will be expected to revise those programs within six months of the final review deadline. The IBHE’s assessment guidelines are appended to this document.

Since your overview already identifies your student learning objectives, focus here on the assessment program and its results. What measures are you using to assess learning? How well are students achieving the objectives identified for them? What are their specific strengths and weaknesses? What changes have you made and will you be making because of your findings from assessment? Emphasize direct assessment but mention the indirect measures you are using as well. Support your generalizations with specific data/evidence. And be sure to include feedback from key stakeholders—students, alums, employers, peer reviewers, etc.—since the IBHE requires it.

b. Description of actions taken since the last review, including instructional resources and practices, and curricular changes

c. Description of actions to be taken because of this review, including instructional resources and practices, and curricular changes

6.c and 6.d are straightforward. However, by this point, you already may have mentioned the most significant actions your department has taken/is planning to take. **Do not repeat yourself.** Merely refer the reader to a previous section or sections.

Section 7. Outcome

After consultation with the College Dean, the Provost’s Office will indicate whether the program will be deemed “in good standing” or “flagged for priority review.” The latter category is used to identify programs experiencing serious concerns—significantly low enrollments, high costs, negative accreditation findings, below-average pass rates on statewide exams, below-average employment placement rates, a continuing lack of satisfaction among students or employers, etc. Departments will be asked to examine and address the identified concern(s) and report the results in an interim review, due in 1-3 years. Typically, however, the IBHE program review results in a positive decision, and the next review is due in eight years.